



## **Director of Human Resources**

The new Crowne Plaza Syracuse hotel is an upscale hospitality gem, offering luxury rooms and suites and generous amenities for business and leisure travelers. From onsite dining at Redfield's Restaurant to elegant meeting space and a convenient business center, the offerings at our distinctive circular Syracuse NY hotel are diverse and accommodating.

Grounded in 40 years of experience, Richfield Hospitality offers world-class expertise in branded as well as independent hotel operations in select service, full service, and lifestyle properties. Richfield and its affiliates offer proven solutions and expertise to approximately 500 hotels and resorts. From hotel operations and property management to electronic distribution and interactive marketing, Richfield achieves superior operating results through its strong commitment to owners, guests and associates.

The Director of Human Resources, a member of the Hotel Executive Committee, is responsible for our most valuable asset, the Associates of the Hotel. This role oversees the HR strategic vision, performance management, and development of the Hotel team. This is a one-person HR office and requires a hands-on approach.

### Essential Duties and Responsibilities:

- Strategic business partner with the Senior leadership team to ensure the Hotel's vision and strategic plan is implemented and achieved.
- Define and develop group and individual performance and recognition programs and measurements.
- Manage the recruitment process for all managerial and hourly positions.
- Ensure training initiatives, including service training, are implemented and supported.
- Establish and cultivate Crowne Plaza and Richfield's culture throughout the organization.
- Ensure compliance with all labor laws and Richfield policies & procedures.

### Required Skills and Requisites:

- Previous Hospitality HR experience.
- 3+ years of previous HR experience in a senior level position.
- Strategic Thinker with a hands on approach.
- Strong service orientation, communication, and interpersonal skills.

- Ability to interpret and advise property management team on employment laws.
- Bi-lingual preferred.
- Local candidates preferred.

Richfield Hospitality offers competitive compensation, excellent benefits and rewarding incentive plans with a commitment to associate's personal growth, respect and well being. For immediate consideration, direct your candidacy to:

Attn: Talent Acquisition

Re: Career Opportunity – Hotel Director of Human Resources, Crowne Plaza Syracuse

Richfield Hospitality  
7600 E Orchard Rd, Suite 230-S  
Greenwood Village, CO 80111

Email: [ccooper@richfield.com](mailto:ccooper@richfield.com)

Web: [www.richfield.com](http://www.richfield.com)

Richfield Hospitality is an equal opportunity employer.